



## Kennel Agreement

**This Agreement and the Supplements referred to herein shall apply to Boarding visits by your Pet to Wags**

**1. Services.** We agree to provide the specific services to your Pet indicated on the Kennel check in form and Kennel Agreement.. We will exercise reasonable judgment in all circumstances as we provide the Services.

**2. Payment for Services.** You agree to pay us for the Services we provide to your Pet during each visit at the rates set forth at the start of such visit (collectively the "Charges"). Prices are subject to change without notice and seasonal rates may apply. Charges begin on the day you leave your Pet. In the event you do not pay your bill in full at time of check-out. Payment is due on drop off with no exceptions. There are NO Cash Refunds or CC refunds for any reason. For extended stay boarders, Board & training and Holiday boarders only your credit card must be on file. Long term Reservations will be billed a portion of your bill every 7 days, with the balance for services rendered to be paid on your pickup date.

**3. Reservations.** Reservations will be accepted but not guaranteed without verification of WAGS requirements. Stays for boarding and training are paid prior to training week.

**4. Cancellations.** If you need to cancel your reservation, please do so a minimum of 72 hour prior to your arrival date. Late cancellation will be charge a \$65 cancellation fee.

Holiday Cancellations; For ALL holiday reservations a credit card must be on file with WAGS, if a reservation is not cancelled 7 days or more prior to arrival, a \$50 fee per dog will be charged. I acknowledge and agree to The Wags Holiday Cancellation Policy and will be accountable for any applicable fees should I cancel outside of their required timeframes.

Holidays include the week of Christmas, New Years, Easter, Memorial Day, Fourth of July, and Labor Day & Thanksgiving.

**5. Your Agent\*.** You must provide an adult, over the age of 18, as your Agent. Your Agent must also be someone other than the primary Pet Parent(s). If we cannot reach you, you authorize us to contact the individual(s) designated as your Agent. You agree that your Agent shall have your full and complete authority to make all decisions, including those related to the expenditure of funds, for or on behalf of you and your Pet.

**6. Emergencies.** In the event of an emergency, every effort will be made to contact you or your Agent to retrieve your Pet. You agree that WAGS, at its sole discretion, is authorized to transport, and/or to make temporary alternative arrangements to house and care for your Pet until such time you or your Agent can retrieve the Pet.

**7. Check-In and Check-Out.** We may require government issued identification before releasing the Pet(s) as we want to be sure we only release your Pet to you, your Agent or such other individual(s) designated by you in writing as authorized to pick up your Pet.

**8. Pet Health and Behavior.** We reserve the right to refuse to accept a Pet at Check-In for any reason, including without limitation, if it appears that the Pet is sick, injured, in pain, or that its behavior could jeopardize the health or safety of other Pets or our staff.

- No Pet can stay with us unless the Pet is healthy and we have confirmation from a licensed Veterinarian that the Pet has received all vaccinations required.

- If at any time your Pet is found to have fleas or ticks, we may provide the appropriate flea or tick removal treatment, and you hereby authorize us to provide such service at your addition- al expense.

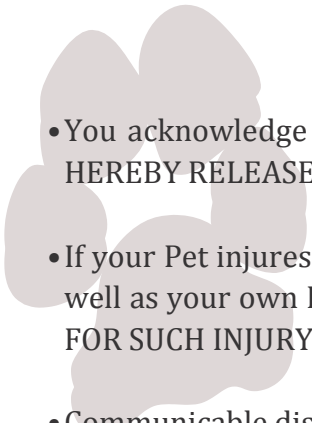
- We may accept certain older Pets and administer routine medication for chronic conditions, But we are not equipped to care for acutely sick Pets or aggressive or biting Pets.

- You represent that to the best of your knowledge, your Pet has not been exposed to rabies, Distemper, or parvovirus within 60 days prior to beginning its stay with us.

\_\_\_\_ • If your Pet has been treated for a contagious illness, we cannot accept your Pet for a minimum of two weeks once diagnosed and WAGS must have a statement of health from a licensed veterinarian. If there is blatant disregard of the owners of boarded pet to inform WAGS of any condition that affects any other boarders or dogs owned by WAGS I agree I will pay all sanitizing cost, loss of income charges, and veterinary care to any and all dog effected from such disregard.

- You acknowledge and agree that in the unlikely event your Pet becomes ill or injured, or if your Pet has a pre-existing condition which is aggravated by its stay WAGS Bed & Bark/WAGS and requires professional attention, or if your Pet passes away during its stay, we will attempt to notify you or your Agent at the telephone numbers you provide. If we cannot reach you or your Agent, WAGS at its sole discretion, may engage the services of a veterinarian and/or administer medicine or give other necessary attention to your Pet, and you hereby authorize us to provide any such service at your additional expense. If you refuse medical treatment for your Pet, WAGS, at its sole discretion, may engage the services of a veterinarian and/or administer medicine to make your Pet as comfortable as possible until picked up by you or your Agent, and you hereby authorize us to provide any such service at your additional expense.

**9. Contact with Other Pets.** While your Pet is staying with us, he or she may come into contact with other Pets. Every effort will be made to ensure the safety of our guests by enforcing strict Restrictions



- You acknowledge and agree that in the unlikely event your Pet is injured by another Pet, YOU HEREBY RELEASE WAGS AND ITS AGENTS FROM ANY LIABILITY FOR SUCH INJURY.

- If your Pet injures another Pet, you will be solely responsible for any injury to the other Pet(s) as well as your own Pet, and YOU HEREBY RELEASE WAGS AND ITS AGENTS FROM ANY LIABILITY FOR SUCH INJURY.

- Communicable diseases: all Pets coming into /WAGS are required to be vaccinated.

However, it is still possible for a Pet to become ill, even if vaccinated. I and you agree that WAGS and Wags agents are not liable for any illness suffered by your Pet during or after its stay, including but not limited to Tracheobronchitis (Canine Cough).

**10. Pets not picked up on Departure Date.** In the event that you or your Agent do not pick up your Pet on the agreed upon Departure Date, you hereby authorize us to continue to provide the daily Services as set forth in this Agreement at your expense. If /WAGS determines, at its sole discretion, that an extension of Services is required, payment in full may be required prior to extending such Services. Notwithstanding the foregoing, if such Pet is deemed abandoned under local, state, or federal laws or regulations, or in WAGS discretion as permitted by law, we will follow the Abandoned Pet Procedure.

**11. Abandoned Pet Procedure.** Unless otherwise required by applicable law, if you fail to pick-up your Pet at the designated check-out time:

- All Services, with the exception of medication administration necessary to ensure Pet health and safety and Basic Services (as defined as Boarding) will be terminated.

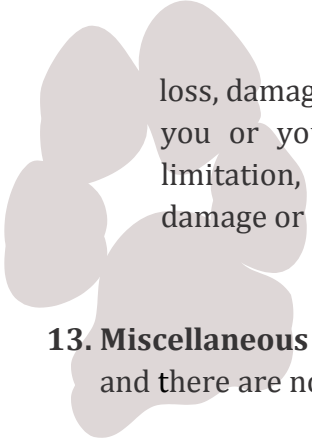
- We will attempt to contact you by telephone for 24hrs with information that you have provided, advising you that if your Pet is not picked up within a reasonable time period, (no more than 72 hours) your Pet will be deemed to be abandoned and that we will deliver the Pet to a third party adoption partner, Animal Control or other similar government agency. If you fail to pick-up your Pet for any reason, YOU RELEASE /WAGS and Wags Agents FROM ALL FURTHER LIABILITY AND RESPONSIBILITY FOR YOUR PET.

- You shall remain liable to us for all unpaid charges including the court costs and reasonable attorney's fees incurred in the collection of the Charges. Credit cards must be on file and charges from abandonment will be charged in full.

**12. Your representations to us.** You represent to us that you are the owner of the Pet and that you are fully authorized to enter into this Agreement. All of the information about you and your Pet in this Agreement is true, accurate and complete.

- To the best of your knowledge, your Pet has no illness, injury or behavior problem (Including aggressive or biting behavior) that has not been disclosed to us.

- You agree to indemnify and hold WAGS and Wags Agents harmless, from and against all



loss, damage or expense, including attorney's fees, resulting from misrepresentations by you or your representatives or resulting from your Pet's stay including, without limitation, any person claiming to be the owner of your Pet and any person claiming damage or injury by your Pet.

**13. Miscellaneous Provisions.** This written Agreement constitutes our entire and only agreement and there are no oral agreements or understandings except as provided for herein.

- This Agreement shall bind us and our assigns and you and your heirs and assigns.
- The law that applies to the Agreement is the law of the state or province and municipality where your Pet is to stay. If there are disputes that result in litigation, the courts of the state or province and municipality where your Pet is to stay shall have exclusive jurisdiction.

\_\_\_\_\_ **14. Personal items.** Do not bring items with your Pet that are valuable or irreplaceable. WAGS is not responsible for loss or damage to any personal item or toy left with your Pet. **Items left at WAGS if not picked up in 72 hours from last date of stay will be deemed abandoned.**

**15. Definitions.** The terms used throughout this Agreement, whether capitalized or not, and in either the singular or plural form, shall mean as follows: "We," "us," and "shall mean WAGS service. "You" and "your" shall mean the Pet Parent signing this Agreement. "Pet" shall mean the dog(s) "your Pet" shall refer to the Pet(s) designated by the Pet Parent in this Agreement. You have read this entire Agreement, you have had the opportunity to discuss it with us to your satisfaction, and you agree to its terms.

**Pet Parent Signature**

**Date**

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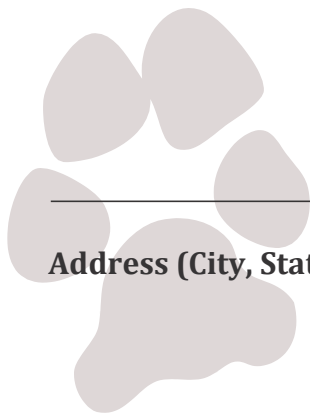
**Pet Parent Name – please print**

**Home Phone**

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**Address (Street or Mailing Address)**

**Cell Phone**



**Address (City, State, Zip Code)**

**E-mail address:** \_\_\_\_\_

Agents\* who can act on your behalf for all purposes under this Agreement:

**Agent 1 Name:** \_\_\_\_\_ **Home Phone:** \_\_\_\_\_

**Relationship to Pet Parent:** \_\_\_\_\_ **Cell Phone:** \_\_\_\_\_

**Agent 2 Name:** \_\_\_\_\_ **Home Phone:** \_\_\_\_\_

**Relationship to Pet Parent:** \_\_\_\_\_ **Cell Phone:** \_\_\_\_\_



## Kennels ~ Boarding and Training

Basic boarding will include feeding 2 meals (food provided by owner) a day unless specified, free choice of water, walking/free play minimum 3-4 times a day. Inclement weather land treadmill service 1-2 times per day, In house personal time if the dog is house trained. Free of charge daily pet hugs.

**Basic boarding rate is \$32 per day unless otherwise quoted.**

Additional services requested:

\_\_\_ Go home bathing @ \$25.00 Dogs over 60 LBS \$20 dogs under 59lbs

\_\_\_ Nail trim @ \$15.00

\_\_\_ Pup Cone or Homemade night Snack \$2.50 Days:  S  M  T  W  Th  F  Sat

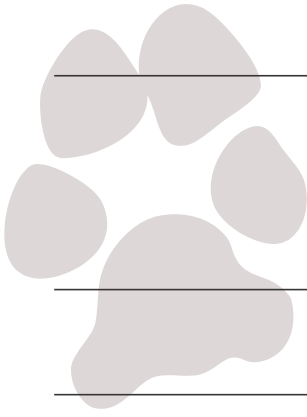
\_\_\_ Relaxation Massage \$35.00

\_\_\_ Puppies under 4 months will be charged an additional \$10 per day

Additional Service:

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Additional Service:

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Board and trains for multiple week clients must have a credit card number called in to run prior to drop off for your first week of board and train, credit cards will be charged the beginning of each training week. Charges must clear each training week for service to continue. If payments do not clear training will cease and owners will be asked to pick their canine up with in 24hours -boarding charges still apply.



## Check list:

### You will need to bring:

- Copy of current vaccines, rabies and dog must have had a Bordetella vaccine Apply flea and tick protector 5 days before boarding. We are in the country and on farm land. Dogs should be clean bathed and groomed including nails clipped prior to drop off unless we will be providing this service.
- Kennel Check in Form..
- All collars must have I.D tags and rabies tags.
  
- If you need to bring something from home please mark it with your dog's name.

Pet Owner understands that participation in training sessions alone does not guarantee success in obedience training and that WAGS LLC goal is to provide Pet Owner with the basic foundations for obedience training. Pet Owner understands that when the pet goes back to their environment that the Pet Owner has to do a reasonable amount of training for at least a week to transfer respect, leadership and to maintain and reinforce behaviors learned while in Board and Train for the pet to retain their success. Some breeds and temperaments will need two weeks of training sessions to transfer leadership. Pet owners also understand that obedience training has to be generalized to all environments which are NOT done in Board and Train. Pet owner also understands that they have to keep up the structure that was maintained in Board and Train for their dog to be successful once they return to the pet's environment. WAGS LLC will explain how to fade out the treats and also how to maintain the success of the obedience once the dog returns to the home environment. Some behaviors are caused by their environment and if the environment does not change the behaviors will return. A consistent schedule for exercises is required as well for the dog to maintain behaviors learned or modified in our training course.

WAGS LLC, its agents, trainers or contractors shall not be liable for the loss or damage to Pet Owner's dog, from any case, including specifically but without limitations, disease, theft, escape, or injury. Further WAGS its agents, trainers or contractors shall not be liable for harm to a person, other animals or property caused by Pet Owner's Dog and Pet Owner shall indemnify WAGS LLC, its agents, trainers or contractors from any liability for any damages caused by Pet Owner's Dog WAGS has the right to refuse any dog that could jeopardize the health or safety of Trainer's agents, trainers, contractors, clients or other dogs and TERMINATE this agreement at any time prior or during board and train.

(Initial) \_\_\_\_\_ I further give permission for my dog/dogs to be taken off property for socialization exercises. Other trainer's locations for board and train are given upon request. Your signature below acknowledges that you release any pictures taken in class to be used for promotional purposes by WAGS Training LLC.

(Initial) \_\_\_\_\_ Pet owners acknowledges said dog is not people aggressive. If at any time a dog is considered people aggressive the owner will be contacted for pick up and responsible for full charges of sessions reserved. Pet owners acknowledges said pet has not been in a dog fight or caused a dog attack. If said dog is considered overly animal aggressive owners will be contacted for pick up in a max time frame of 48hrs and full session charges will be processed.





Pet Owner acknowledges answers to the questions above are true to the best of their knowledge as of date services are rendered.

Pet Owner's Signature \_\_\_\_\_ Date \_\_\_\_\_